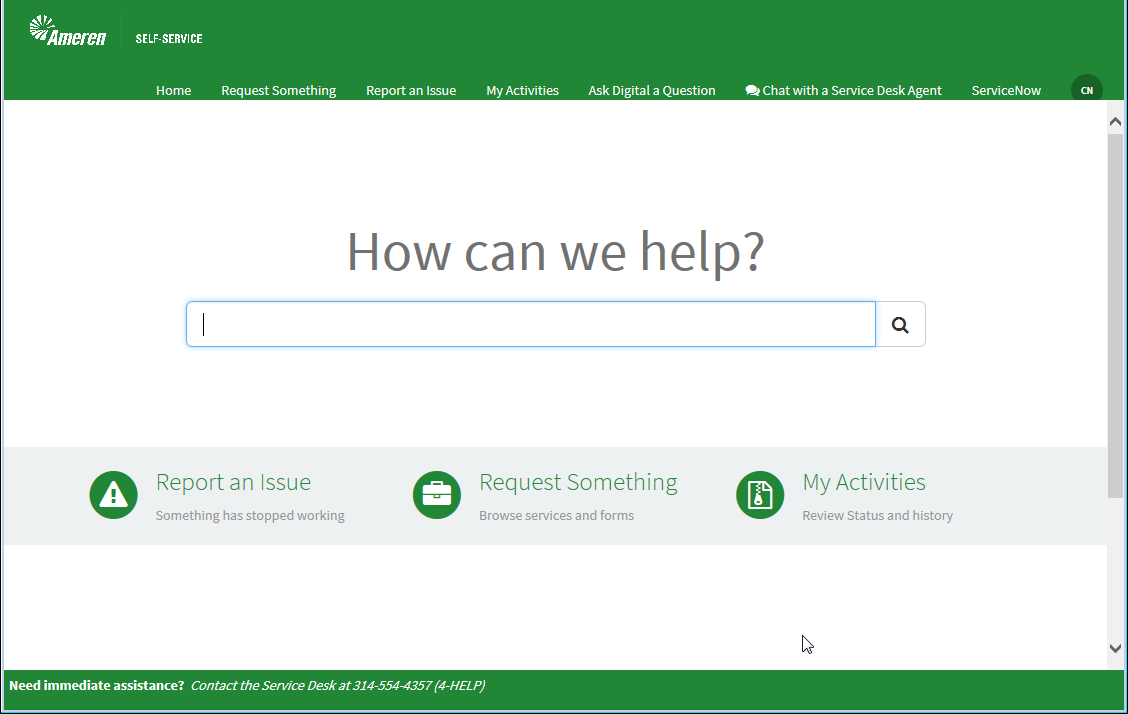
**New Self Service Portal**

Use the same links you've used in the past to get to the Self-Service Portal or click on this link:

[**Self Service Portal**](https://amerenprod.service-now.com/asp?id=am_index)

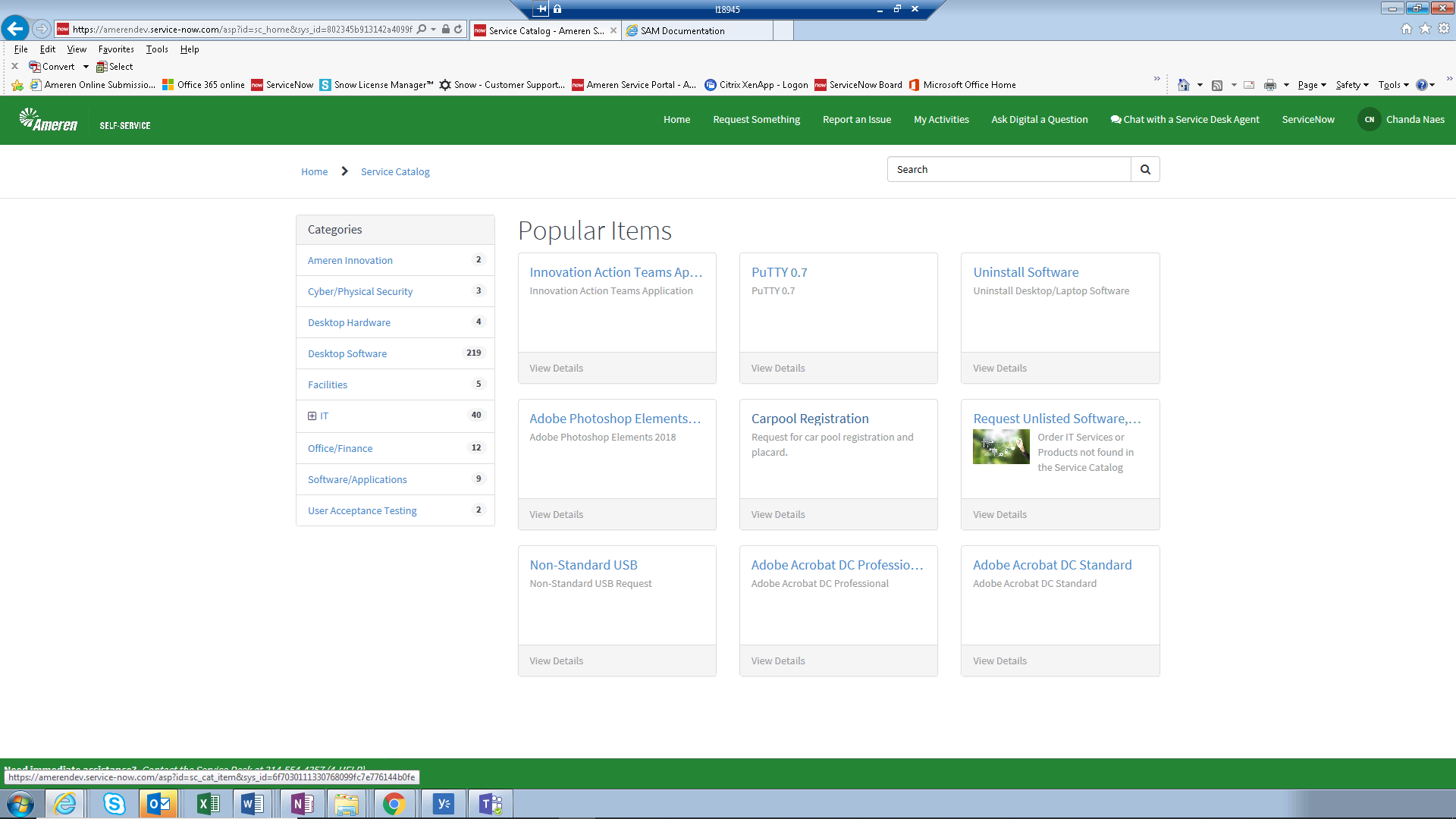
The new Self-Service Portal will look like the screen below. You will still have access to the items that were available before, but you can either search for it in the "How can we help?" field, select one of the objects below the search field, or select one of the links on the top Green Bar.



If you want to select one of the links you've used in the past, go to the Request Something Option and then search for the item in the Search field, or select one of the Categories on the left of the screen, until you find what you are looking for.

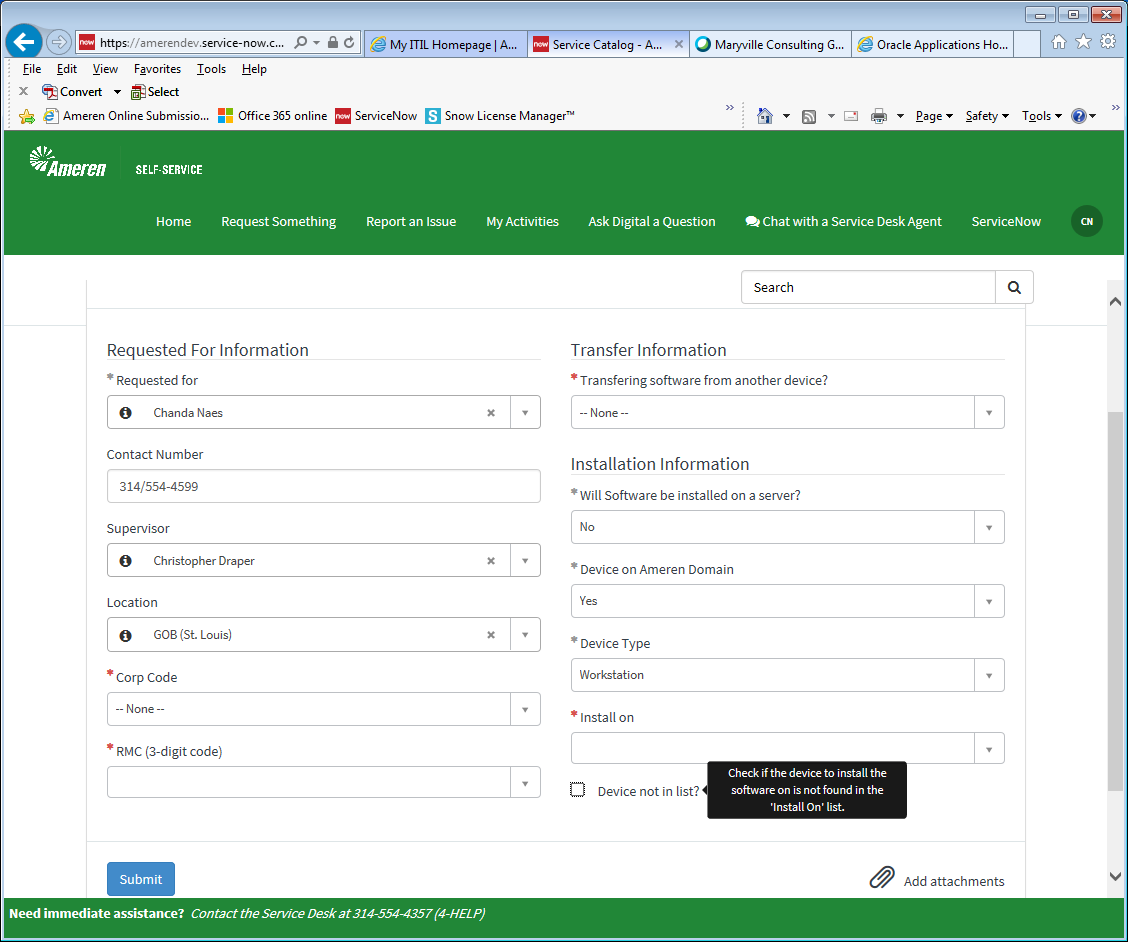
**Search through Categories here**

**Search Here**



If you want to request software, go to one of the search fields and type the application name you are interested in. If the item is available, select it from the list, and a form similar to the one below will appear:

Verify that the information is correct in the pre-populated fields. For the CORP code, you will type your Business Division (i.e. AMS, AIC, UEC, etc.) form the drop down box. If you do not know your **RMC**, you can go to the Scholar Phone book, select your profile (or the person you are requesting the software for), and your RMC is located on the bottom left of the profile. If it is not listed, please contact your supervisor or manager for the correct **RMC**. Complete the remaining fields with the appropriate information and then click submit.



If you cannot find the Software you are looking for, go to the Search bar an type the word **Unlisted** and fill out the form based on your needs. Please be sure to attach any quotes, contracts and/or SOWs you have for your request to prevent delays (NOTE: Desktop/Laptop software does not generally require this information, but infrastructure hardware, software or services will almost always require at least some of these documents).

